



	Strongly Agree				Strongly Disagree			
	1	2	3	4	5	6	7	N.A.
10. It was easy to find the information I needed.								
11. The information was effective in helping me complete the tasks and scenarios.								
12. The organization of information on the system screens was clear.								
13. The interface of this system was pleasant.								
14. I liked using the interface of this system.								
15. This system has all the functions and capabilities I expect it to have.								
16. Overall, I am satisfied with this system.								

Questions 1 to 16: Overall  
 Questions 1 to 6: System Usefulness (SYSUSE)  
 Questions 7 to 12: Information Quality (INFOQUAL)  
 Questions 13 to 16: Interface Quality (INTERQUAL)