

UX Researcher 2

Redmond, Washington, United States

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Job number	706919	Date posted	Sep 24, 2019
Travel	0-25 %	Profession	Engineering
Role type	Individual Contributor	Employment type	Full-Time

Across the industry, developers are increasingly diversifying the languages they use, platforms they target, and types of applications they build. Microsoft's Developer Tools Group delivers tools to make all developers successful and productive in building all types of applications in any language for any platform. The Developer Tools Group UX Team brings a world-class UX to the Visual Studio IDE, Visual Studio Code, Visual Studio for Mac, .NET, Xamarin, and Azure. Millions of developers around the world use these tools every day to build rich applications and use is growing at a phenomenal rate. The applications built span web, mobile, desktop, cloud, gaming, machine learning, and Internet of things.

We are looking for an exceptional UX Researcher with the ability to conduct a range of formative and iterative research methods impacting both product direction and detailed experience design. You will be joining ~15 talented UX researchers whose charter is to design end-to-end experiences for all developers that are useful, usable, and desirable. In this role, you will work in a highly collaborative environment with engineering, design, and business teams across the division to help make customer driven decisions. Your work will happen in the context of a lean or agile development environment supporting the release cadence of teams as well as helping define the strategic direction of products. You will have access to a brand new, state of the art, modern research lab facility equipped for a variety of research types located in a central hub area on campus. This is a unique opportunity to grow in your career during this period of transformation. Join us and help re-invent the future of the developer experience in this exciting era.

Responsibilities

- Design and conduct a range of formative and iterative research methods applicable to all product stages from conception to release
- Develop comprehensive research strategies to drive data into decisions across the product lifecycle
- Collaborate closely with design, engineering, and business partners during all steps of research
- Translate research findings into actionable recommendations and deliver them in compelling ways
- Triangulate multiple data sources into integrated insights
- Communicate and evangelize research results to engineering and business teams
- Practice and help evolve the team's research techniques and toolset to work effectively within a rapid product development cadence
- Align product experiences to the broader developer and Microsoft ecosystem

Qualifications

- An advanced degree in human-computer interaction, cognitive psychology, behavioral science, or related field or equivalent experience
- A minimum of 3 years of industry experience in user research
- Thorough knowledge and experience of a range of UX research approaches and methodologies
- Strong analytical and synthesis skills with a proven ability to turn research results into product insights
- Strong written and verbal communication skills with the ability to influence a range of audiences
- Excellent project management skills, including the ability to manage multiple projects concurrently
- Familiarity with modern developer platforms and ecosystems a plus

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