

# Design Researcher II

Redmond, Washington, United States

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Job number	698910	Date posted	Sep 3, 2019
Travel	0-25 %	Profession	Engineering
Role type	Individual Contributor	Employment type	Full-Time

The Microsoft Azure UX team is looking for a researcher to join us to help shape the new Azure Customer Experience Platform. Our team's mission is to improve, iterate and innovate on Azure's user experiences in order to further empower our developer and enterprise customers to achieve more. Our goals are to deliver the best user experiences across Azure, and to make Azure the top leader in cloud services worldwide.

## Responsibilities

- You'll share the responsibility for ensuring a successful user experience for the product and will be expected to:
- Deeply collaborate with designers, product managers, and engineers to define the research strategy for your product area
- Contribute your research and perspective through the entire product design cycle
- Identify and prioritize research questions to deliver research insights that influence product design
- Execute research studies and conduct thorough data analysis that provides actionable insights
- Be comfortable communicating research insights and opportunities in clear, concise, and compelling ways that resonate across all levels of the product and partner teams

Collaborate with other user researchers to leverage and synthesize previous research to provide additional insight

## Qualifications

- A minimum of MA/MS in Experimental Psychology, Cognitive Psychology, Human Factors, Human-Computer Interaction or a related field, OR significant industry experience
- 3 – 5 years of industry experience conducting a range of research methods applicable to all product stages from conception to release, and driving tangible outcomes with product teams and a proven track record of success
- Proven ability to articulate the implications of research finding in clear and compelling ways; translate research findings into actionable recommendations; ability to translate data into insights
- Thorough knowledge and experience across a range of UX research approaches and methodologies
- Track record of collaborating across disciplines (design, engineering) and across divisions to drive change into products; must be able to work independently as well as part of a cohesive team
- Proven ability to work within tight timelines and with excellent project management skills
- Ability to multi-task, prioritize, and manage multiple projects that require fast iteration and pivoting
- Track record of cutting through ambiguity to generate results

Ability to meet Microsoft, customer and/or government security screening requirements are required for this role. These requirements include, but are not limited to the following specialized security screenings: Microsoft Cloud Background Check: This position will be required to pass the Microsoft Cloud background check upon hire/transfer and every two years thereafter.

Microsoft is an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to age, ancestry, color, family or medical care leave, gender identity or expression, genetic information, marital status, medical condition, national origin, physical or mental disability, political affiliation, protected veteran status, race, religion, sex (including pregnancy), sexual orientation, or any other characteristic protected by applicable laws, regulations and ordinances. We also consider qualified applicants regardless of criminal histories, consistent with legal requirements. If you need assistance and/or a reasonable accommodation due to a disability during the application or the recruiting process, please send a request via the [Accommodation request form](#).

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